



Advanced Sustainability Questionnaire

Hotel Details

Hotel Name	PARKROYAL On Beach Road
Contact Name	Melise Toh
Telephone Number	+65 65083244
Email Address	melise.toh@parkroyalhotels.com



Reporting

Have you measured your carbon footprint (Scope 1-3)?

Scope 1: Direct emissions from sources you own or control directly, e.g. on-site gas heating, company vehicles, and fuel combustion in generators.

Scope 2: Indirect emissions from the electricity, heating or cooling your venue buys. Although generated off-site, these emissions are tied to your operations.

Scope 3: All other indirect emissions from your supply chain and event activity, including catering, waste, delegate travel, deliveries, and client or supplier emissions connected to events at your venue.

N.A for carbon footprint measure

Do you have clear roles and regular reviews for sustainability?

Yes, we have obtained GSTC certification and we share and practice sharing with staffs. Daily monitoring of utilities usage.

Do you report performance publicly or to guests with numbers or examples?

We have report for energy consumption, water usage, waste record including general waste and food waste.

Supporting Documents



Additional Comments	NIL
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Energy, Water & Environment

Do you have targets for reducing energy, water, or waste?	Yes, Proceed in a few year and done it. Replaced LED lights in whole hotels. Replaced Rain water sensor at swimming pool and water fountains. Installed food digester machine for kitchens.
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Do you use on-site renewable energy or other low-impact technologies?	yes, we have installed solar system at the rooftop.
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Do you check that guests and staff follow energy/water saving actions?	Guest rooms were installed drinking water taps instead of using plastic bottles. Basins has installed with water saving taps.
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Additional Comments	NIL
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Waste

Do you have advanced recycling or composting systems?	Yes, we have recycling system including general waste, recycle waste, papers, metals, plastics, glass, food and including E-waste.
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Do you measure food waste and report outcomes?	Yes, PARKROYAL on Beach Road monitors food waste as part of its sustainability efforts. Food waste generated from kitchen operations and buffet services is tracked and reviewed regularly to identify reduction opportunities and improve operational
Do guests understand and take part in waste reduction programmes?	Guests at PARKROYAL on Beach Road are encouraged to participate in various waste reduction initiatives through in-room messaging and sustainability communications.
Additional Comments	NIL

Guests

Do guests have clear instructions for participating in sustainability actions?	Yes, guests are provided with clear sustainability information through in-room materials, digital communications, and signage across the hotel. These instructions encourage participation in initiatives such as towel and linen reuse, responsible energy and water usage, and waste reduction practice
Do you measure guest participation and get feedback?	Yes, we monitors guest participation in selected sustainability initiatives, such as linen and towel reuse programmes, and gathers feedback through guest surveys and service reviews.
Do you offer activities that benefit the local community or environment?	The hotel participates in community engagement activities, sustainability campaigns, and charitable initiatives, while also promoting local culture, heritage, and businesses to guests.
Do guests receive reports or summaries about the hotel's sustainability performance?	Guests can access information about PARKROYAL on Beach Road's sustainability initiatives through the hotel's website, in-house communications, and brand sustainability updates



Do you inform guests about your sustainability actions (digital, in-room, signage)?

Yes, we communicate its sustainability initiatives to guests through a combination of digital platforms, in-room materials, and signage throughout the hotel.

Staff

Accessibility

This submission has been sent via the Sustainability Questionnaire form.

More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

¹ SDG <https://sdgs.un.org/goals>

² SBTi <https://sciencebasedtargets.org/>

³ GRI <https://www.globalreporting.org/>

⁴ ISO 14001 <https://www.iso.org/standard/60857.html>